

# Henna-Elise Ventovirta

*Feminist Research · Embodied Practice · Trauma-informed Birth Work*

## Terms & Conditions (AGB)

### 1. Scope of Application

These Terms and Conditions apply to all services offered through this website, including educational content, embodied practice sessions, scholarly coaching, trauma-informed birth support, workshops, and any other offerings, both online and in person.

### 2. Nature of Services

All services provided are non-medical. I offer care, support, education, and coaching in the context of embodiment, feminist research, reproductive life events, and trauma integration. These services do not include medical diagnosis, treatment, therapy, or clinical procedures; do not replace medical, psychological, or psychotherapeutic care; and are complementary forms of wellbeing and support.

### 3. Eligibility and Responsibility

By booking a session or participating in an offering, you confirm that you are at least 18 years old; you take full responsibility for your physical and emotional wellbeing; you understand the non-medical nature of the offerings; and you will inform me of any conditions or circumstances that may influence your participation.

### 4. Booking and Payment

Bookings can be made directly through the website once the booking system is activated. Payment can be made online via the available payment methods or through alternative arrangements agreed in writing. A booking is confirmed only after payment has been completed.

### 5. Cancellation and Refund Policy

Client Cancellation:

- Up to 48 hours before the session: free cancellation or rescheduling.
- Less than 48 hours before the session: 50% of the fee is payable/non-refundable.
- Less than 24 hours before the session or no-show: 100% of the fee is payable/non-refundable.

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Provider Cancellation:

If I need to cancel or reschedule a session, you will be informed as early as possible and offered either a free rescheduled appointment or a full refund.

## **6. Workshops, Courses & Group Offerings**

Refunds for multi-week courses or workshops follow a similar policy unless otherwise stated. If minimum participant numbers are not reached, the event may be cancelled with full refunds offered.

## **7. Liability**

I assume no liability for injuries, medical issues, or psychological reactions that may arise during or after participation; the actions or interpretations of participants; or external links or third-party content on this website. My services are supportive in nature and do not substitute for medical, psychological, psychiatric, or therapeutic care.

## **8. Intellectual Property**

All materials, texts, images, recordings, and resources shared through this website or sessions are protected by copyright. Reproduction, distribution, or modification without express permission is not allowed.

## **9. Governing Law & Dispute Resolution**

These Terms are governed by German law. Parties agree to attempt amicable resolution before legal action.

## **GDPR / DSGVO Privacy Policy**

### **1. Data Controller**

Henna-Elise Ventovirta

Email: [contact@ventovirta.org](mailto:contact@ventovirta.org)

Website: [www.ventovirta.org](http://www.ventovirta.org)

### **2. Data Collected**

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Automatically collected data: IP address, browser type and version, device info, time of access, pages visited.

Voluntarily provided data: name, email, contact form info, booking info, payment-related data (not stored by me).

Sensitive data (optional): wellbeing, pregnancy, birth history, or trauma-related information shared voluntarily.

## **3. Legal Basis for Processing**

Art. 6(1)(b) Contract necessity; Art. 6(1)(a) Consent; Art. 6(1)(f) Legitimate interest; Art. 9(2)(a) Explicit consent.

## **4. Purpose of Processing**

Communication, booking management, session preparation, website improvement, and legal compliance.

## **5. Third-Party Services**

Website hosting provider; payment processors; email provider; calendar/booking tool.

## **6. Data Retention**

Data is stored only as long as necessary for services or legal obligations.

## **7. Your Rights**

Access, correction, deletion, restriction, portability, withdrawal of consent, and complaint to Berlin authority.

## **8. Cookies**

If used, non-essential cookies require user consent.

## **9. Security Measures**

Technical and organizational measures protect your data.

## **Contact:**

Henna-Elise Ventovirta

[contact@ventovirta.org](mailto:contact@ventovirta.org)

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